



Toughtags Fact Sheet (October 2019)

- Over the last 7 years we have sold Toughtags to over 5000 individual customers and over 500 business customers (we estimate that we have sold near to 3 million individual Toughtags).
- We regularly post Toughtags to customers outside of the UK including to Canada and the USA, Iceland, Ireland and other parts of mainland Europe. We have posted Toughtags to Chile, Argentina, Hong Kong, Australia and even as far as Hawaii and New Caledonia (South Pacific). We have no problems with getting Toughtags to you wherever you are!
- Toughtags are used to label equipment for internal and external use, and in various extreme conditions including extreme heat, extreme cold and extreme wet (including salt water). Toughtags work well in all of these conditions and we have **never** had any Toughtags returned to us.
- The adhesive used in Toughtags is a Solvent Polyacrylate, designed for permanent adhesion (techy fact sheet available on request). Many of our customers use Toughtags to label potentially sensitive equipment and ask us 'are Toughtags safe to use on.....?'. There is **no** evidence that Toughtags have ever contributed to the degradation of any equipment. There is **no** evidence that Toughtags have ever caused degradation to materials commonly used to manufacture PPE (personal protective equipment) across the climbing industry including metals, polyamides (Nylon), polyethylene (Dyneema) or plastics such typical polycarbonates or ABS.

Commerical Clients:

- We sell Toughtags to a variety of commercial clients including small, medium and large organisations. Our single largest order to date has been an order for 52,000 Toughtags (all uniquely sequenced) for the Joint Services Mountaineering Trust. Other regular clients include large clients such as the Fire and Rescue Services and the Environment Agency, Medium size clients including many indoor climbing walls and other adventurous activity providers and small clients including sole traders who just want to correctly label their PPE equipment.
- Most of our commercial clients use Toughtags to identify specific equipment and evidence that it has been checked by a competent person in accordance with relevant legislation. Toughtags are currently being used by clients to conform to legislation including the Provision and Use of Work Equipment Regulations 1998 (PUWER), The Lifting Operations and Equipment Regulations (1998) (LOLER), Work at Height Regulations 2005 (and UK amendment 2007), Personal Protective Equipment at Work Regulations 1992 and The Activity Centres (Young Persons' Safety) Act 1995 (More information available in our resources section of the website).
- Toughtags are performing well for all of our clients. When you require further information about how they may be useful for you please do contact us.